ITST Backup Policy and Charges

Rates:

ITST charges $1.50 per gigabyte. This includes charges for time, software, tapes, and hardware. You will be charged for every kilobyte of data that is saved to tape. This includes your data stored on the main file server. We have waived this charge starting from July 2008 to reduce the paper work for ITST PIs.

Backup Options: Currently ITST only performs Monthly full backups with daily incremental backups. In the future, we hope to provide other backup options. You can specify the time that you would like your machine to be backed up as either day or night.

Backup Clients:

ITST uses Dantz Retrospect 7 on MS Windows. Retrospect requires an application called a client to be installed on the computer meant to be backed up. Current the client can be installed on MacOSX 10.2 and earlier, Windows NT,2000,XP, Vista and Redhat 9.0 and earlier. Instructions on how to install the client can be found here.

Backup Recharge Schedule:

To coincide with the monthly recharge deadlines, the backup schedule ends a week before the end of the month. This means that new full backups will begin a week before the month ends.

Backup Data Retention:

Backup tapes are stored for 6 months after which they are placed back into the scratch media pile. You can have data restored 6 months after it was backed up last; after that there is no guarantee that we can get it back for you. For this reason, you might want to archive important data to CD/DVD.